

## ABOUT US

Linchpin Solutions Inc. is an SBA 8(a) certified and Service-Disabled Veteran-Owned Small Business (SDVOSB) and professional services firm dedicated to providing tactical C5ISR solutions and specialized integrated product support for Federal and Commercial clients.

Expertise includes: Integrated Product Support/Logistics, Professional Services Help Desk Solutions, Curriculum Development & Training

Year Founded: 2014

CEO: Edwin "Eddie" Peña



Globally Located:

- Aberdeen Proving Ground, Maryland
- Camp Pendelton, California
- Pentagon, Washington, D.C.
- Charleston, South Carolina
- Tampa, Florida
- OCONUS (Germany, Kuwait, Bahrain)

## CONTRACT VEHICLES

Naval Information Warfare Center



ATLANTIC

NIWC Atlantic Programmatic, Engineering and Logistics Support 8(a) Incubator MAC



8(a) STARS III GWAC



U.S. Navy SeaPort NxG Services



MCTSSA Networks, Engineering, Test and Cybersecurity Services MATOC

## DIFFERENTIATORS

Top Secret Facility Clearance (FCL)

ISO 9001:2015 Certified Company

As a **SDVOSB** with more than 50% of our staff consisting of veterans, we understand the importance of getting it right when supporting the men and women of our Armed Forces.

We are a responsive, mission-focused, highly available team with knowledge across the spectrum of C5ISR markets and long-standing relationships with the best integrators and OEMs in the industry.



## NAICS CODES

- 517410 Satellite Telecommunications
- 517911 Telecommunication Resellers
- 517919 All Other Telecommunications
- 541330 Engineering Services
- 541512 Computer Systems Design Services
- 541611 Administrative Management/General Management
- 541613 Marketing Consulting Services
- 541614 Process, Physical Distribution, and Logistics Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific and Technical Services

- 561110 Office Administration Services
- 334419 Other Electronic Component Manufacturing
- 493110 General Warehousing And Storage
- 541511 Custom Computer Programming Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer Related Services
- 541990 All Other Professional, Scientific, And Technical Services
- 611430 Professional and Management Development Training
- 611420 Computer Training
- 611710 Educational Support Services



## PROFESSIONAL SERVICES

### Program Management and Support

- Program and Project Managers
- Logisticians
- Staff Augmentation Services

### Technical and Engineering

- RF/SATCOM, Network, and Software Engineers
- Help Desk Technicians
- Field Service Representatives (CONUS and OCONUS)

### Training and Documentation

- Training Instructors
- Curriculum Developers
- Documentation Specialists
- Technical Writers



## INTEGRATED PRODUCT SUPPORT

### Cost Efficiency & Durability

- Product Support Management
- Acquisition Logistics
- Logistics Engineering
- Configuration Management
- Quality Assurance

### Facilitated Support

- Facilities and Infrastructure
- Packaging, Handling, Storage, and Transportation (PHST)
- IT Systems Continuous Support

### User Training and Documentation

- Technical Data
- Modeling and Simulation
- Training and Training Support



## CURRICULUM DEVELOPMENT & TRAINING

### Instructional Design Services

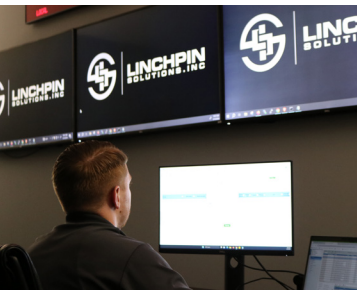
- Front-end Analysis (FEA)
- Training Evaluation Services
- Systems Approach (ADDIE)
- Adult Learning Model

### Curriculum Development

- Distributed Learning (DL)
- Interactive eLearning
- Content Conversion
- Software Simulations Instructor-Led Training (ILT)
- New Equipment Training (NET) Development

### Training Support

- Instructor Support
- Classroom Audio/Visual Support
- Learning Management System Integration



## HELP DESK SOLUTIONS

### Service Availability and Flexibility

- 24/7/365 Availability Worldwide
- Remote expert technical support
- Experience providing localized support (CONUS and OCONUS)

### Expert Staff and Support

- Veteran-staffed with backgrounds in SATCOM/IT equipment
- 2024 HDI Team Certified Pinnacle of Excellence Award

### Full Life Cycle Support Services

- Tracking & Repair Support
- Data Collection, Analysis, & Reporting Shipping & Receiving

## CONTRACTS



- PdM SATCOM Satellite Maintenance Center (SMC)
- CECOM Secure Mobile Anti-Jam Reliable Tactical Terminal (SMART-T) Help Desk
- PM TN Logistical Depot Support Services (LDSS)
- USMC Wideband Satellite – Light and Heavy (MCWS-L/H)
- PM TN Satellite Communications (SATCOM) as a Managed Service (SaaS)
- United States Air Forces in Europe and Air Forces Africa – Agile Combat Employment
- USMC Electronic Warfare Systems (EWS) Manpower, Personnel, Training (MPT) Data and Logistics
- Tactical Local Area Network (TACLAN) Subject Matter Experts (SME) Support Services
- JCSE Government Civil Service Manpower Support
- FEMA Logistics Supply Chain Management System (LSCMS) Training Course
- PdM SATCOM Program of Record (POR) Support Center