SERVICES & CAPABILITIES

ABOUT LINCHPIN SOLUTIONS — Your Critical Link

Linchpin Solutions Inc. is an SBA 8(a) Certified and Service-Disabled Veteran-Owned Small Business (SDVOSB) and professional services firm dedicated to providing tactical C5ISR solutions and life cycle logistics support for Federal and commercial clients. Our areas of expertise include Integrated Product Support Services, Help Desk Solutions, Curriculum Development & Training, Professional Services, and Facilities as a Service with space on APG, MD. Linchpin Solutions provides exceptional support for missions that can't fail.

Year Founded: 2014

Chief Executive Officer: Edwin (Eddie) Peña

Locations: Aberdeen Proving Ground, MD, Camp Pendleton, CA, Tampa, FL, Atlanta, GA, Washington D.C., Iraq, Bahrain, Kuwait, Germany

Business Classifications: 8(a) Small Disadvantaged Business, and SDVOSB Certified

DUNS#: 079591739, UEI#: GCDRRLH96BP3, CAGE Code: 75VN6

WHY LINCHPIN SOLUTIONS

At Linchpin Solutions, we know that excellence is a continuous pursuit. We achieve this by adhering to our core values of being Intentional, Professional, Trustworthy, and Better!

As a veteran-owned business with more than 50% of our staff consisting of veterans, we understand the importance of getting it right when supporting the men and women of our Armed Forces.

We are a responsive, mission-focused, highly available team with knowledge across the spectrum of C5ISR markets and long-standing relationships with the best integrators and OEMs in the industry.

We are cleared to work at the following classification levels:

- Top Secret Facility Clearance
- SCIF and SIPR Lab accreditation in process at our Aberdeen Facility

CONTRACT VEHICLES

- U.S. Small Business Administration (SBA) 8(a) Business Development Program
- GSA's 8(a) Streamlined Technology Acquisition Resource for Services (STARS) III Government- Wide Acquisition Contract (GWAC)
- Naval Information Warfare Center (NIWC) Atlantic Programmatic, Engineering and Logistics Support 8(a) Incubator MAC
- U.S. Marine Corps Tactical Systems Support Activity (MCTSSA) Networks, Engineering, Test and Cybersecurity Services MATOC
- U.S. Navy SeaPort Next Generation (NxG) Services

NAICS CODES

517410	Satellite Telecommunications
517911	Telecommunication Resellers
517919	All Other Telecommunications
541330	Engineering Services
541512	Computer Systems Design Services
541611	Administrative Management/General Management
541613	Marketing Consulting Services
541614	Process, Physical Distribution, and Logistics Services
541618	Other Management Consulting Services
541690	Other Scientific and Technical Services
561110	Office Administration Services
611420	Computer Training
611430	Professional and Management Development Training

PRIME CONTRACTS

- PdM SATCOM Satellite Maintenance Center (SMC)
- CECOM Secure Mobile Anti-Jam Reliable Tactical Terminal (SMART-T) Help Desk
- PM TN Logistical Depot Support Services (LDSS)
- USMC Electronic Warfare Systems (EWS) Manpower, Personnel, Training (MPT) Data and Logistics
- PM TN Scalable Class Of Unified Terminals (SCOUT) ILS
- Tactical Local Area Network (TACLAN) Subject Matter Experts (SME) Support Services
- FEMA Logistics Supply Chain Management System (LSCMS) Training Course
- JCSE Government Civil Service Manpower Support
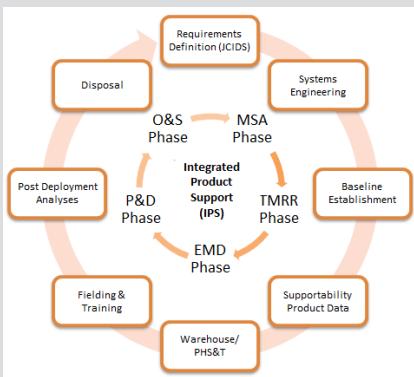- PdM SATCOM Program of Record (POR) Support Center

AWARDS & RECOGNITIONS

WASHINGTON TECHNOLOGY FAST 50 2023 | TOP WORK PLACES 2021 BALTIMORE SUN MEDIA | MILITARY FRIENDLY 2023 SILVER EMPLOYER | ISO 9001:2015 CERTIFIED COMPANY | FEMA | ONE NETWORK TACTICAL NETWORK

AREAS OF EXPERTISE

Integrated Product Support (IPS)

Comprehensive product support expertise at all stages including design, systems engineering, logistics, fielding, training, documentation, and post deployment support.

Curriculum Development & Training

Instructional Design Services

- Front-end Analysis
- Training Program Evaluation
- Systems Approach (ADDIE)
- Rapid Curriculum Development

Distributed Learning (DL)

- Learning Management System Integration
- Mobile Learning
- Live Online Training
- Interactive eLearning

Curriculum Development

- Project, Scenario and Role-based Learning
- Software simulations
- Virtual Reality
- Traditional Classroom

Professional Services - Field Service Work and Technical Support

Linchpin Solutions provides subject matter expertise that is advisory, problem-solving, and intellectual in nature and personnel that become valuable assets to the organizations they support. Areas of expertise:

- Field Service Representatives (CONUS and OCONUS)
- RF/SATCOM, Network and Software Engineers
- Logisticians
- Program and Project Managers
- Training and Documentation Specialists

Help Desk Solutions

- 24/7/365 worldwide availability
- Troubleshooting
- Tracking & Repair Support
- Data Collection, Analysis & Reporting
- Shipping & Receiving
- High Level Testing Support
- Technical Manual Support
- Qualified highly trained techs
- Exceptional customer service

Facilities as a Service

Office and warehouse space available to lease to Government agencies. We provide accountability of Government-owned equipment as well as space for training and meetings.

Facility Features:

- Facility located on base Aberdeen Proving Ground (APG), MD
- All warehouse managers are OSHA certified
- Sensitive Compartmented Information Facility (SCIF)
- NIPR/SIPR service
- 30,000+ square feet of "Turnkey" indoor secure, temperature-controlled space that includes offices, state-of-the-art conference rooms, an integration lab, and a warehouse
- 8,000 square feet of outdoor storage space
- Two shipping/receiving docks @ 10' high x 9' wide
- Top Secret Facility Clearance (FCL)
- Authorized for Secret Storage

SELECTED PAST & PRESENT PERFORMANCE

- Provide Help Desk, Software/Network Engineers, and Logisticians in support of MARCORSYSCOM, CECOM and PM TN. Additional specialty support includes integrating and evaluating compatible baseband and COMSEC equipment, handling and safeguarding COMSEC material and cryptographic key management, cyber security documentation, IA and RMF support, technical manuals, curriculum development and training.

- Deliver an organic Sustainment Support Package (SSP) including Technical Manuals, Training Material, Provisioning, and Drawing Package that will ensure the long-term sustainability of the SCOUT program for the system configurations fielded to both SFAB units and BCTs.

- Provide EWS sound MPT data to support changes to the U.S. Marine Corps (USMC)'s current manpower/personnel requirements and enable EWS to conduct a training systems business case analysis, assess multiple plausible courses of action, and recommend strategies for Marine operator, maintainer, system administrator, and support personnel training.

- Technical Subject Matter Expertise (SME) services to USSOCOM Special Operations Forces (SOF) Acquisition, Technology and Logistics (AT&L) in direct program support of Program Executive Office Command, Control, Computers, and Communications (PEO-C4).